



September 15, 2020

Dear Mr. Sacco,

This letter is to inform you and the members of the Monmouth County Municipal Joint Insurance Fund that after careful consideration, we have selected Virgencita (Jean) Lehnau to assume the role as the dedicated nurse case manager for the Fund. In addition, we have determined to assign Christina Williams to the team in a secondary nursing role. The dedicated NCM role continues to take responsibility for the medical management of the Fund's claims with the assistance of a secondary nurse to handle overflow of medical only file claims.

Jean and Christina are established Qual-Lynx Workers' Compensation Nurse Case Managers with nearly 20 years combined experience in our Managed Care Department. Since joining Qual-Lynx, Jean and Christina have both proven to be proficient case managers, maintaining excellent communication with all parties involved in the claim.

Due to their existing knowledge of workers' compensation case management and familiarity with Qual-Lynx's procedures, we anticipate a seamless transition. The communication and workflow that the Fund is accustomed to receiving will remain intact. The insureds claims coordinators and injured employees can expect notification from Jean and Christina as existing cases are transferred and new cases are assigned to medical management.

I am pleased to welcome Jean and Christina to the Monmouth JIF team and look forward to introducing them to the Fund Commissioners at the October claims meeting.

Please do not hesitate to contact me with questions.

Sincerely,
Lisa Gallo
Client Services Manager
Phone: 732-465-6364
Email: lgallo@qual-lynx.com

100 Decadon Drive
Egg Harbor Township, NJ 08234
P 609-653-8400

www.qual-lynx.com